

## S E R V I C E N O T E

SUPERSEDES: NONE

**HP 4349B 4-Channel High Resistance Meter**

Serial Numbers: JP1KD00158 / JP1KD00294

**Modification to prevent ":SYST:ERR?" HP-IB command problem**

To Be Performed By: HP-Qualified Personnel

**Parts Required:**

HP P/N	Description	Quantity
04349-85071	4349B ROM Rev.01.04	1

**Situation:**

The 4349B specified above can not returns the number and message of the following error numbers in the 4349B's error queue when HP-IB command ":SYST:ERR?" is executed.

E31 to 34 CH1,(CH2,CH3, or CH4) HIGH LEAKAGE  
E35 to 38 CH1,(CH2,CH3, or CH4) HIGH STRAY C

**Solution / Action:**

Replace the ROM to revision 01.04.

DATE: January 1999

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> HP LOCATION	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: KW	ENTITY: 3355	HP RESPONSIBLE UNTIL:	
		ADDITIONAL INFORMATION:	